

Accommodation Chateau de Dicla Guesthouse information

- Check-in time: 2PM – 6PM
- Check out time: 10h30AM
- 50% payment of given quotation must be paid to confirm booking and the outstanding amount to be settled 7 working days before arrival.
- Cancellation of accommodation to be done 7 days prior to arrival. Chateau de Dicla Guesthouse will charge 50% of given quotation for cancellation fee, done less than 7 days prior of arrival. No refunds will be done if guest fail to check in on confirmed booking date.
- Late Arrivals: If you will be checking in after 6PM, please arrange with us prior to arrival.
- Late Arrivals: If you arrive later than 9PM, an additional fee of R200.00 will be charged to make provision for staff overtime.
- In the event of a premature departure, the full amount of the stay as originally booked and confirmed will be charged.
- Special food Requirements – Chateau de Dicla will make every effort to accommodate the needs of our guests. At the time of making a booking for accommodation, please provide full details of any special food requirements that may require special attention.
- Swimming pool rules – see “General Terms and Conditions”.
- Unauthorised persons/visitors are not allowed on the premises without Chateau de Dicla’s prior consent.
- Only guests whose names appear on the invoice will be permitted on the Guest House premises.
- Any unauthorised persons that were not originally booked and paid for will be fined at a premium rate of R1 150.00 per person.
- Laundry facilities:
 - Laundry can be provided by prior arrangement and an additional fee of R80.00 pp/pd.
 - Under no circumstances are guests allowed to operate the washing machines on their own.