



Tel: 010 444 0175
Email: info@diclatraining.co.za
training@dicla.com
Postal: P.O. Box 2183,
Rant en Dal,
1751
Physical: 50 David Road, Oaktree
Krugersdorp,
1739
Reg Nr: 2014/049651/07
Vat Nr: 4510249990

Terms & Conditions

General

- Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, reserves the right of admission.
- All Guests/Students/Hirer's enters the premises of Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse at their own risk.
- All vehicles parked on the premises of Dicla Training and Farming (PTY) Ltd and Chateau de Dicla, is parked at own risk.
- No vehicles may be parked on lawns - neither blocking the driveways.
- Student/Company/Guests or Hirer's hereby agree and indemnify Dicla Training and Farming (PTY) Ltd and Chateau de Dicla, on behalf of themselves and the members of their parties that neither this establishment, its owners, employees nor agents shall be held responsible for any injury or death of any person, cost of losses suffered or incurred by Dicla Training and Farming (PTY) Ltd or Chateau de Dicla due to claims, demands, suits, proceedings, actions, losses, judgments, damages, costs (including all reasonable legal fees), expenses, fines or penalties or actions against Dicla Training and Farming (PTY) Ltd or Chateau de Dicla arising out of or relating to a third party's actual or alleged harm, loss or damage caused to your or a delegate's person or property due to any cause other than our gross negligence or wilful conduct.
- We hereby advice Students/Guests and Hirer's to always be cautious and be aware of safety at all times.
- Any damage caused by Students/Guests or Hirer's, to property and premises of Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, due to bad behaviour or carelessness will be for the Students/Company/Guests or Hirer's account.
- Any damage to the Property or its contents should be reported immediately upon arrival to the Owner/Management. If guests fail to do so, they will be held liable for any damage to the property or content.
- No information on our website may be published, copied, or sold in any form without the written approval and consent of Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse.
- Information supplied to Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, will only be used for communication and administrative purposes. Information will not be used to send unsolicited emails and will not be divulged to any other party.
- Although every care has been taken to provide accurate information, Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, will not be held responsible and will not accept liability for any loss or damage caused by any act or consequence arising from applying such information.
- Swimming pool rules:
 - Swimming pool may not be used without the express permission of Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse.
 - Guests/Students, Hirer's and Visitors making use of the Swimming pool is completely at own risk.
 - Children attending Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse premises, using, or intending to use the Facilities, must be accompanied, and supervised by a responsible adult at all times.
 - No running is allowed around the Swimming pool.
 - All Guests/Students and Hirer's and Visitors must follow the rules and regulations of using the Swimming Pool.
 - Instructions must be followed to the letter, failure to do so will result in their being liable for any damage or issues caused.
- It is the responsibility of the Guest/Student and Hirer's to read the health and safety policy which is copied into your welcome folder and is on display in the reception areas, as well as the normal operating plan (NOP) as defined above along with the emergency operating plan (EOP).
- No illegal, indecent or immoral activity is permitted on the premises of Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse.

- No smoking allowed inside of Chateau de Dicla Guesthouse.
- No smoking allowed inside Lapa/Function Venue.
- No smoking allowed inside the training facility building of Dicla Training and Farming (PTY) Ltd.
- No firewood allowed to use in build in braai (Lapa).
- Unauthorised persons/visitors are not allowed on the premises without Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, prior consent.
- Guests/Students and Hirer's are responsible for:
 - the good conduct of all members of its group, and/or authorised visitors during the period of training, staying at our Guesthouse or hiring our Venue.
 - the preservation of the equipment and surrounding areas.
 - informing members of its group and/or authorised visitors of the Terms and Conditions within this document.
 - informing members of its group and/or authorised visitors of the Fire Regulations and precautions whilst on the Premises and/or using the Facilities, the Normal Operating Plan (NOP), Emergency Action Plan (EAP) and the Safety Policy.
 - ensuring that any children attending, as part of the Member's or Hirer's Group are accompanied by a responsible adult and properly supervised at all times whilst they are on Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse premises and/or using the Facilities.
- Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, reserves the right to access the facilities and the premises at any time during your stay.
- Our Guests/Students/Visitors and Hirer's safety is our top priority and should anyone not comply with these Terms and Conditions set out, responsible person will leave the premises immediately.
- If the key(s) or remote(s) are lost or not returned for any reason whatsoever, the Guest/Hirer will be held responsible for any security costs incurred as a result of not returning them to authorized manager.
- Items left behind on by Guests/Students/Visitors or Hirer will be kept for one week to be claimed, depending on the value of the item. You can arrange with a courier to pick up the items left behind from our premises during office hours.
- In case of any Medical Emergency, Netcare Pinehaven Hospital is located 11km from Dicla Training and Farming Centre.
- These terms set out the full extent of our obligations and liabilities in respect of the supply of the Training Courses, Training Materials, and related documentation. In particular, there are no conditions, warranties, representations or other terms, express or implied, that are binding on us save as specifically stated in this Agreement.
- Dicla Training and Farming (PTY) Ltd and Chateau de Dicla Guesthouse, reserves the right to amend the Terms and Conditions at any given time.
- The Guest/Student or Hirer hereby confirms that the information provided by him/her is both accurate and correct.
- The Guest/Student or Hirer further agrees to update the information supplied, as and when necessary or if requested to do so, to ensure the accuracy of the above information, failing which Dicla Training and Farming (PTY) Ltd and Cateau de Dicla Guesthouse will not be liable for any inaccuracies.
- The person/individual that makes the initial booking will be deemed the responsible person for settling the account and no third-party correspondence will be entered into.
- Payment method – preferably Electronic Funds Transfer, but we also accept Debit and/or Credit cards.

Dicla Training and Farming banking details:

Account name: Dicla Training and Farming (PTY) Ltd

Bank: Absa Bank

Branch code: 630 841

Account number: 4072 1346 99

Or

Account name: Dicla Training and Farming (PTY) Ltd

Bank: FNB Bank

Branch Code: 210 835

Account number: 6305 6913 130

- Proof of Payment is to be emailed to training@dicla.com/info@diclatraining.co.za to confirm booking.

The Guest/Student/Hirer's signatory hereby confirms that he/she has read and understood all the terms and conditions of this agreement and confirms that the Guest/Student/Hirer hereby accepts and agrees to abide by them.

Client Full Names: _____ ID NO: _____

SIGNED at _____ on the _____ day of _____ 20____ in the presence of the undersigned witnesses.

SIGNATURE of Client _____

WITNESS 1: Full Names: _____ ID NO: _____

SIGNED at _____ on the _____ day of _____ 20____

SIGNATURE _____

WITNESS 2: Full Names: _____ ID NO: _____

SIGNED at _____ on the _____ day of _____ 20____

SIGNATURE _____

DICLA TRAIING AND FARMING (PTY) Ltd

Duly authorised, Full Names: _____ Position: _____

SIGNED at _____ on the _____ day of _____ 20____ in the presence of the undersigned witnesses.

Authorised person's SIGNATURE _____

WITNESS 1: Full Names: _____ ID NO: _____

SIGNED at _____ on the _____ day of _____ 20____

SIGNATURE _____

WITNESS 2: Full Names: _____ ID NO: _____

SIGNED at _____ on the _____ day of _____ 20____

SIGNATURE _____